

#### NORTHERN CALIFORNIA PIPE TRADES TRUST FUNDS FOR UA LOCAL 342

# BENEFIT INSIGHT

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### Next Upcoming Educational Workshops

Supplemental 401(k) Retirement Workshop

Wednesday, November 13th, 5pm

Workshops are currently scheduled via ZOOM webinar and registration is required. Check our website (www.ncpttf.com) for updated information on upcoming workshops.

### Premier Edge Promise





With thousands of locations, getting the most out of your benefits is easy with VSP Premier Edge<sup>™</sup>—including private practice doctors and Visionworks<sup>®</sup> retail locations nationwide. And, VSP<sup>®</sup> members are backed by the Premier Edge Promise, a worry-free eyewear guarantee. When you go to a Premier Edge location, you're protected from the unexpected—whether it's accidentally broken or damaged glasses, your prescription changes, or you don't love the glasses you chose.



#### What's Included



Broken or Damaged Glasses: If you purchase a Featured Frame Brand frame from a Premier Edge location and the frame is accidentally broken or damaged within the first 12 months of purchase, VSP will replace it at no cost.\*



Prescription Change: If you experience a change in prescription, you can come back to your Premier Edge provider, and we'll cover an additional WellVision Exam® within 12 months of your original exam. If a prescription change is found, we'll also replace the lenses.\*



**Love Your Look:** We guarantee you will love your Featured Frame Brand selection. If not, you can return them to your Premier Edge provider for a replacement pair within 100 days.\*



Free eyewear protection for your glasses when you purchase a Featured Frame Brand from a Premier Edge location.



#### Featured Frame Brands

Altair • Anne Klein • bebe • Calvin Klein • Calvin Klein Jeans • Cole Haan • Columbia • Converse Cutler and Gross • DKNY • Donna Karan • Dragon • Draper James • Ferragamo • Flexon • Genesis JOE Joseph Abboud • Joseph Abboud • Karl Lagerfeld • Kilter • Lacoste • Lanvin • Lenton & Rusby Longchamp • Marchon NYC • McAllister • Nautica • Nike • Nine West • Otis & Piper • Paul Smith Pure • Shinola • Skaga • Spyder • Sunlites • Victoria Beckham • ZEISS





## **Northern California Pipe Trades** Health Reimbursement Account





### Starting October 16, 2024: New Website and Mobile App

for your Health Reimbursement Account

#### ONLINE ACCOUNT ACCESS

New website at

#### www.nwps.lh1ondemand.com

#### First Visit:

- Verify your account using your First and Last Name, Zip Code, and Social Security Number
- **Answer** Five security questions
- Create a Username and Password
- Set up Contact Information By providing an email address, you will receive communications from WEX electronically about your benefits in lieu of mailed paper documents. Participant account statements and notifications from NWPS will still be sent via USPS.

#### MOBILE APP

iOS and Android users:

Search the App Store for NWPS Health Benefits

- Download the app and login
- Login with the SAME login credentials created for your online account
- OR, Create a new account following the same steps as the website

Apple



#### Google



#### EASY-TO-USE DASHBOARDS

Dashboards on the new website and mobile app will allow you to:

- File a claim online
- Upload receipts and track expenses
- View account balances
- View your account activity, claims history and payment history
- Report a lost/stolen Card and request a new one
- Change your login ID and/or password
- Download plan information, forms and notifications
- Scan for eligible expenses (Mobile App)
- Scan an EOB to create an automatic claim (Mobile App)

#### WHAT IS NOT CHANGING?

- Paper Claim Forms with documentation can still be submitted to NWPS
- Your current Benefit Debit Card ("Benny Card") will continue to work
- Contact NWPS with any questions by telephone or email
- **Documentation** for claims is still required

NWPS RESOURCE CENTER Account Representatives can be reached at (855) 512-1170, Monday - Friday from 8:30 a.m. - 5:00 p.m. PST. You can also email hra@nwpsbenefits.com

This replaces the previous website (<u>www.my.wexhealthcard.com</u>). All participants will need to register and create a new Username and Password upon your first visit to access your new online account.